

GENERAL SALES CONDITIONS

I - COMMON CONDITIONS FOR PITCHES AND RENTALS

- 1 - Only a correctly filled out contract is considered valid as it supplies the information required to plan the rental.
- 2 - On receipt of the contract, the campsite will send a confirmation of the rental which is subject to the acceptance of the following conditions: a deposit corresponding to the type of reservation made (pitch or rental, see conditions below). Cheques must be made out to: Camping les Genets.
- 3 - In the absence of a letter from the customer stating that they have had to defer their arrival date, the pitch will become available 24 hours after the arrival time mentioned in the contract and any monies paid will be retained by the campsite. No reduction will be given in the case of a late arrival or early departure.
- 4 - The choice of pitch depends on the requirements of our schedule. However, we will make every effort to take into account any preferences you have indicated. In no case can the choice of the camping pitch or rental be a pretext for cancellation.
- 5 - For safety and insurance reasons, the number of people indicated for each rental or pitch is the maximum number authorised (including babies).
- 6 - **The balance of the cost of the stay is fully due minimum 15 days before the arrival date.**
- 7 - Dogs are allowed, an extra charge per dog per day will be charged in rentals. They must be vaccinated, tattooed and kept on a lead. Under no circumstances should they be allowed loose on the grounds or left alone. You must have a vaccination certificate.
- 8 - Cancellation insurance is offered in your rental contract. This insurance will pay your cancellation fee subject to the conditions. The cancellation insurance is optional, if you do not want it, please so say when reserving. The amount for a pitch is €11 per stay not exceeding one month and €15 per week for any rental.
- 9 - All campers are required to comply with the provisions of the campsite internal regulations available on the reception or on simple request and particularly to not make noise on the campsite between 10:30 pm and 8 am, the failure to comply with the internal rules could lead to the exclusion from the campsite without any refund of the remaining stay.
- 10- The minors not accompanied with their parents will be admitted as far as they are accompanied with a major and responsible member of their family. If it is not the case they will not be admitted.

II - RENTAL CONDITIONS FOR PITCHES

- 1 - A deposit of €80 (of which €22 is retained by the campsite as an administration charge) must accompany the contract.
- 2 - Pitches are rented from noon to noon, the arrival and departure dates are at your convenience.
- 3- A deposit of €20 is required for the barrier badge.
- 4- If you want electricity please bring an European plug (or sold at reception).

III - RENTAL OF BUNGALOWS, MOBIL-HOMES, PAGOTEL:

- 1 - A deposit of 30% the total rental amount (plus €22, retained by the campsite as an administration charge) must accompany this contract.
- 2 - Rentals are available on the planned arrival date **from 3 pm, they must be vacated on the planned departure date between 8am and 10am. The rental week begins on Saturday from 24th june to 2nd september and for 7 consecutive days only.** Except this period, rentals are from 2 days minimum.
- 3 – **Two deposits are required at arrival**
 - **180 € for the accommodation and the barrier badge**
 - **60 € for the cleaning**

It will be returned at the end of the stay less any money owed, damage to the equipment and, if necessary, a final cleaning charge.

- 4- You have to check the accommodation when you arrive and fill in the inventory of fixtures within 24 hours.
- 5 - When you leave, the lodging must be left perfectly clean. And we ask you to take an appointment for the check out at least two days before the departure day (between 8 to 10 am).
- 6 - All rentals are in your name and may not be transferred.
- 7 - All our rentals are permanently installed and may not be moved under any circumstances.